

More Tough Topics in Dentistry

Thompson Okanagan Dental Society's Annual Meeting | Friday, 21 October 2016

Tough Topic 1: Informed Consent

In summary:

• Establish a complete

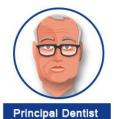
Informed consent is a process, not an event. Criteria for informed consent:

Competence to understand and decide

2 Autonomy of choice	understanding of the		
3 Presentation of Treatment Options	patient's needs • Address concerns and		
Recommendation of a Plan	answer questions Test comprehension		
5 Comprehension of 3 and 4	 Provide written documentation 		
6 Decision in favour of a plan	(if appropriate)		
7 Authorization to initiate the plan	 Assess and manage patient expectations 		
NOTES:			

Tough Topic 2: Interpersonal Difficulties











Difficulties can occur between all players in the dental office.



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Strategies for success in balancing relationships between key players in the dental office:

- Clear policies
- Business/employment contracts
- Open communication
- Avoid accusations
- Put yourself in their position
- Maintain professionalism

How to make difficult conversations easier

- 1. See the situation clearly
- 2. Identify your intent
- 3. Put yourself in the other person's shoes
- 4. Prepare for the conversation

- 5. Choose the right time and place
- 6. Bring empathy to the conversation
- 7. Don't be defensive

NOTES:			

Tough Topic 3: Fraud

Ethics: The moral principles governing or influencing conduct

Integrity: Soundness of moral character

Acting ethically and with integrity is within your control. Why act with integrity?

To preserve:

- Personal reputation
- Public safety
- Integrity of the profession
- Self-regulation



Strategies:

- Know your rights and responsibilities (CDSBC's Standards & Guidelines, Code of Ethics, and Bylaws)
- Understand the consequences (personal and to the professional as a whole)
- Maintain strong relationships with colleagues and organized dentistry (study groups, conferences, newsletters)

NOTES:			

Tough Topic 4: Health & Wellness

The role of the College is protection of the public, but we stand by CDSBC registrants suffering from a health and wellness issue as they proceed through the pathway back to practice.



The recovery pathway:

- 1. Withdrawal from practice
- 2. Assessment
- 3. Treatment
- 4. Recovery (post-treatment assessment)
- 5. Formal agreement for return to practice
- 6. Monitoring

Available support for CDSBC registrants suffering from a health and wellness issue:

CDSPI	CDSBC
Member Assistance Program	If you are (or know of) a CDSBC registrant suffering from a health and wellness issue:
1-844-578-4040 Workhealthlife.com (enter CDSPI as your organization)	Dr. Cathy McGregor 604-714-5310 / cmcgregor@cdsbc.org

NOTES:		

For course slides visit: www.cdsbc.org/course-slides